

THE END OF THE AFFORDABLE CONNECTIVITY PROGRAM (ACP)

WHY IS THE ACP ENDING?

- Unless Congress takes action, the Affordable Connectivity Program will run out of funds in April 2024.
- **No ACP applications will be accepted after February 7, 2024.**

WHAT DOES THIS MEAN FOR MY HOUSEHOLD IF WE HAVE THE ACP?

- If your household is currently enrolled in the ACP, you will continue to receive the benefit until the end of **April 2024**.
- **You will receive a letter from your internet provider with more information via email or USPS mail.**
- Once the funding for ACP ends, your Internet bill will go back to what it was before the ACP benefit was applied, and you will be responsible for that bill.

WHAT SHOULD I DO NOW?

- **Determine the most you can pay for internet service. Some plans cost as little as \$9.95/mo.**
- If you currently have a low-cost plan such as Xfinity Internet Essentials and you are able to pay \$9.95/mo. **or** you have a plan that costs more and you are able to pay that amount, then **DO NOTHING**. Once the ACP ends your service will remain the same and you will continue being charged the cost of the plan.
- **If you currently have an internet plan that costs more than \$9.95/mo and you want to switch to a lower cost plan, call your internet service provider (Xfinity, AT&T, T-Mobile, etc.) and ask to change to a lower cost plan.**
- If you want to discontinue your internet service, call your internet service provider and ask to cancel your service as of **April 30**.
- **ConnectLakeCounty strongly advises you to keep your internet service. Call us to discuss why internet service is important.**
- If you are unsure of your options and want more information **call ConnectLakeCounty.**



IMPORTANT DATES

- FEBRUARY 7, 2024**
 - ACP NEW ENROLLMENTS WILL END.
- MARCH 2024**
 - DECIDE IF YOU WANT TO KEEP YOUR CURRENT INTERNET PLAN OR CHANGE TO A LESS EXPENSIVE PLAN.
- APRIL 2024**
 - ACP FUNDING WILL RUN OUT.

CONTACT ConnectLakeCounty

- For **help** changing your internet plan.
- To access a **free** or low-cost computer.
- To enroll in **free** digital skill building workshops.

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